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Your Ref: RGC/SRL

For Richard

Thank you for your letter of 18 March on behalf of Mr Paul Harvey of Volunteer Centre Sheffield, The Circle, Sheffield, S1 4FW about incorrect advice from Enforcement staff based at The Point, Rotherham. I am sorry for the delay in replying.

Local UK Border Agency managers have investigated the issue raised which has established that some staff were indeed unaware of the policy change concerning volunteering. This was due to an oversight in detailed policy instructions not being circulated to some staff at the appropriate time. This has now been rectified.

Local Enforcement managers at Rotherham have asked me to pass on their apologies for any inconvenience which may have resulted from their staff's unawareness of this change in asylum policy.

Liam

LIAM BYRNE MP